



Department of Medical Assistance Services
600 East Broad Street, Suite 1300
Richmond, Virginia 23219

www.dmas.state.va.us

MEDICAID PROVIDER MANUAL UPDATE

TO: All providers of Podiatry services participating in the Virginia Medical Assistance Program, Health Maintenance Organizations providing services to Virginia Medicaid Recipients, and all holders of the *Podiatry* Manual

UPDATE: POD-01-03

FROM: Patrick W. Finnerty, Director
Department of Medical Assistance Services

DATE: 8/31/2003

SUBJECT: Update to Second Edition of the *Podiatry* Provider Manual

The purpose of this memorandum is to notify you of changes to your provider manual. The attached table shows the changes to the manual. Please download the new pages to insert in your manual and retain the attached table.

The amendments to Chapter V include changes relating to the new Medicaid Management Information System (MMIS). Providers may begin use of the national billing codes for dates of service on or after June 20, 2003. Effective October 15, 2003, national billing codes must be used on all invoices. Claims submitted with local codes with dates of service on or after October 15, 2003, will be denied. A local/national billing code crosswalk is available on the DMAS website.

Please review these changes carefully.

ELIGIBILITY AND CLAIMS STATUS INFORMATION

DMAS offers a web-based Internet option to access information regarding Medicaid eligibility, claims status, check status, service limits, prior authorization, and pharmacy prescriber identification information. The website address to use to enroll for access to this system is <http://virginia.fhsc.com>.

COPIES OF MANUALS

DMAS publishes electronic and printable copies of its provider manuals and Medicaid Memoranda on the DMAS website at www.dmas.state.va.us. Refer to the Provider Column to find Medicaid and SLH provider manuals or click on "Medicaid Memos to Providers" to view Medicaid

Memoranda. The Internet is the most efficient means to receive and review current provider information. If you do not have access to the Internet, or would like a paper copy of a manual, you can order these by contacting Commonwealth-Martin at 804-780-0076. A fee will be charged for the printing and mailing of the manuals and manual updates requested.

“HELPLINE”

The “HELPLINE” is available Monday through Friday from 8:30 a.m. to 4:30 p.m., except State holidays, to answer questions. The “HELPLINE” numbers are:

786-6273	Richmond area
1-800-552-8627	All other areas

Please remember that the “HELPLINE” is for provider use only.

Attachment (1)

PODIATRY REVISION CHART
August 31, 2003

SUMMARY OF REVISIONS

MANUAL SECTION	MATERIAL REVISED	NEW PAGE NUMBER(S)	REVISED PAGE(S)	REVISION DATE
Chapter V	Entire Chapter V		Entire Chapter V	08/31/03

FILING INSTRUCTIONS

MANUAL SECTION	DISCARD	INSERT	OTHER INSTRUCTIONS
Chapter V	Old Chapter V	New Chapter V	